### Andreea Barbu

### **Instructor Bio**



Andreea understands that effective knowledge transfer begins with a clear goal, enabling students to apply their new skills in real-life situations rather than learning for its own sake.

Andreea is a BlackLine Technical Trainer with extensive experience in Learning and Development, combined with strong technical expertise.



## **Bradley Burt**

### **Instructor Bio**



Bradley believes that training should be interesting, relevant, and enjoyable – never a task. It is critical for organizations to provide quality end-user training and ongoing education to achieve their transformation goals.

Bradley is a BlackLine Principal Technical Trainer and has been driving user adoption and engagement of SaaS software systems for 20 years.



### **Brian Mannor**

#### **Instructor Bio**



With a knack for making the complex feel simple and a great sense of humor, Brian believes learning should never be boring or overwhelming – it should be engaging, clear, and even fun. Known for a unique approach to explaining tough topics, he ensures that learners not only understand the material, but actually enjoy the process.

Brian is a Principal Learning Experience Designer with over 30 years of technology education experience.

### DeeMichele Shea

### **Instructor Bio**



DeeMichele's broadcasting background and passion for lifelong learning makes her uniquely able to connect with learners of all backgrounds and break down complex cutting edge technology concepts into clear actionable steps.

DeeMichele is a Senior Learning Experience Designer with 25+ years a Masters in Educational Instructional Technology.



## **Emily Goodman**

#### **Instructor Bio**



Emily is dedicated to helping others realize the full potential for innovation that BlackLine provides. Her approach to training is both practical and engaging, focusing on realworld applications that resonate with her audience. Emily drives to build confidence and empower organizations to maximize their use of BlackLine.

Emily is a BlackLine Technical Trainer and has deep Accounting and Audit experience.



## **Iolanda Dragomir**

#### **Instructor Bio**



Iolanda brings a wealth of knowledge and experience in credit and collections, complex implementations, and training. Her methodical, thoughtful approach guides learners with clarity and precision, helping them build confidence every step of the way.

lolanda is a BlackLine Technical Trainer and has over 10 years of experience.



### **Jeff Davies**

#### **Instructor Bio**



Jeff believes that with the right ingredients of effective class engagement and real-life examples, anyone can learn. His mission is to help customers increase efficiency, eliminate rework, and embrace innovation and continuous learning.

Jeff is a BlackLine Technical Trainer and a former Accountant with experience building and improving Systems and Accounting business processes for 15 years.



## **May Tickner-Everest**

### **Instructor Bio**



For May, talent is only the beginning – it's the training that hones talent into valuable skill. Her experience in Application Development and Customer Education fosters enthusiastic classroom environments to explore BlackLine's game-changing features and interconnectivity.

May is a BlackLine Program Manager and has been guiding customers along their technological transformation journeys for over 25 years.

## Michael Berthold

### **Instructor Bio**



Michael brings experience in both public and private accounting and is passionate about building strong, lasting customer relationships. Known for his approachable style and musical talent, he creates a welcoming learning environment that resonates with learners on many levels.

Michael is a BlackLine Technical Trainer and has deep Accounting customer engagement experience.



# **Tony Harvey**

### **Instructor Bio**



Tony is known for being approachable, knowledgeable, and deeply committed to helping others succeed. He combines real-world experience with a clear, engaging teaching style that breaks down complexity and builds confidence. With a strong focus on practical application, he equips learners with the tools they need to thrive long after the training ends.

Tony is a Senior Learning Experience Designer and has deep technical implementation experience.

## Veronica Thompson

### **Instructor Bio**



Veronica brings passion for continuous learning and cutting-edge innovation to every class she teaches. She specializes in creating technology-driven learning experiences that engage and inspire learners.

Veronica is a Principal Learning Experience Designer and has been building dynamic learning opportunities for over 15 years.

